Betreff: Re: bugs in the spydro-software Ver.2074
Von: Support Spydro <support@getspydro.com>
Datum: 18.03.2020, 15:23
An: Robert Gerdes <robert.gerdes@hamger.de>
Kopie (CC): Moordan Trablus <moordan@getspydro.com>

Hi Robert,

We enjoy going over your precise emails.
As for the points you have mentioned in your email;
1. WiFi - in shallow water WiFi waves get through and you are able to see live, if you go deeper you will have no connection.
2. A flashing trigger when a bite occurs - in the past, the device made beeping sounds to signal a bite, but we have seen that influenced the fish. so we changed it to flashing light that does not affect it. It is good for passive fishing to see the trigger in lower waters.

3. Reboot when out of water - after getting back the surface, Spydro will reboot in order to turn on the WiFi. The colored lights are a sign of the reboot.
4. Combi recording mode - will create continuous video files and will sign the video where the bite had accrued.

In your case, you do not see videos at all?

Looking forward to hearing from you
Kind regards
Yehudah
Spydro Support

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On Tue, Mar 17, 2020 at 1:03 PM Robert Gerdes <robert.gerdes@hamger.de> wrote:
> Hi,
>
> I did a simple test with version 2084 to see what was changed.
> Diving was simulated in a bowl of 5cm water. The Spydro is completely underwater, but the WiFi signal is still strong enough to communicate with the smartphone.
>
> The positive facts:
> In the water, the red flashing is extinguished (recording).
> The device setting "Auto WiFi Off - Water" ON, will no longer be reset automatically.

Following are the observations made:

Spydro is turned off.

When immersed it in the water, a white flashappears briefly. After about 20sec. the WiFi signal of the Spydro is detected. For about 30 - 60sec. settings can be made via the app. E.g. turn on light. After that, the WiFi signal disappears again. The short-term activation of the WiFi module is completely unnecessary.

When I simulate a fish bite by hand (shake the Spydro), a white flashing is briefly triggered!???

The corresponding video recordings are also marked with the status "Comb.".

Back in the air, the red flashing (recording) appears immediately. After that, strange things happen. After 30 to 60sec (usually about 30sec.) a white flashing is briefly triggered. A moment later, the blue LED lights up for about 20sec. and then the red flashing again(recording). It looks like a reboot of the Spydro. Is the short white flashing an indicator of a restart?

Back in the air, WiFi module will activated.

Once I turned off the Spydro, probably too early (placed vertically on the table). No videos were recorded in the subsequent dives.

There is no difference between the "Comb ." and "Bite" video settings.

Kind regards
Robert

Am 15.03.2020 um 12:48 schrieb Support Spydro:

> Hi Robert,
>
> Please see my comments below.
>
> Thank you for your questions and recommendations, I have tried to address all the issues.
> Please feel to contact me again on any topic.
>
> BTW, where did you purchase Spydro?
> Looking forward to hearing from you
> Kind regards
> Yehudah
>
> Spydro Support

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On Fri, Mar 13, 2020 at 11:32 AM Robert Gerdes <robert.gerdes@hamger.de>
wrote:

Hello,

with these software versions
 - Cam version: 2074
 - Android app version: 3.00.01
the following bugs have been noticed.

The self-starting account setup described after a first start did not take place on
two Android devices! ???
An "Amazing Spydro User" is displayed in the app. We are aware of this issue and
will release an update soon - I will keep you posted.
The WiFi name is not displayed, only N/A, although the Wi-Fi connection displays
the name "Spydro". - the Images in the user manual are for iOS, there are a few
differences between iOS and Android
The WiFi settings (WiFi SSID and Password) described in the extended manual are
no longer available. - Currently avalable for iOS only

Now to the serious bugs:

"Auto WiFi Off - Water" ON/OFF
If the function is ON, the Spydro automatically turns off its WiFi module in the
water. This option is intended to increase battery life.
Back in the air, the WiFi module is turned on again. At the same time, the "Auto
WiFi Off - Water" function is reset to OFF. This can be reproduced again and
again.
That is, before each new dive, the function would have to be reactivated via the
app. Otherwise, the WiFi module stays on all the time. When fishing, this is not
feasible. - Indeed, we have fixed it in the new firmware update 2084 that was not
yet released to the poblic, I have attached it to the email, please follow the video
on how to install it and let me know if it works for you.
https://www.youtube.com/watch?v=h75ot3ZIzpA&feature=emb_title

During ongoing app mode, the recording status (continuous; bite; combi; off) is
not returned to the app when a manual switch on or off (manually with a wire
bridge on the front contacts). Only when the app is stopped and the app restarts,
the status indicator will be correct.

If before turning off the spydro, the actual recordingstatus is OFF, the spydro is reactivated when immersed in the water (blue LED), but no new recording is started.
If the "Light" function is ON, the light turns on, but not the video recording. - The device will always remember the last setting it was set for, before turning off (recording mode, Light, etc). If you will like it to start recording once it turns on, please turn it off on recording mode. Same goes for light.

"Recording ON -water" should be a defoult setting that is not resetable.
In the water, the selected recording type must always start automatically.
Only outside the water should be able the recording be interrupted. - Good idea! we will add it to the Dev Roadmap.

Unfortunately, there is no list of Spydro, with the released versions and the changes made therein including the date.
On your website, the actual Versions number is not described. - will update the website
only:
...Download firmware upgrade files from **here** and extract the files "factory.brn" + "RECOVER"...

Greetings
Robert